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To Whom it May Concern:

Due to the recent catastrophic flooding in Nashville, Tennessee, the Intergraph 2010 Users' Conference has been rescheduled from June 14-17, 2010, at the Gaylord Opryland Resort & Convention Center, to the ARIA Resort at CityCenter™ in Las Vegas, August 30 – September 2.

We kindly request that you waive penalties on airline tickets purchased by our conference attendees for this event, including any changes regarding origin and/or destination, or provide vouchers they can use on future flights with your airline due to this act of God outside of Intergraph's and our attendees' control.

We are confident that the thoughtfulness extended to our mutual customers now will foster increased loyalty to your airline in the future.

Thank you for your consideration.

Regards,

Ian Hoffman
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